



Standard One (1) Year Limited Warranty

1. Limited Warranty Coverage

USG UVC Sterilization Group (USG) warrants that SaniLED products are free from defects in materials and workmanship under normal use and conditions for a period of one (1) year from the original date of purchase. USG, at its sole discretion, will repair or replace the defective product at no charge if a product has been determined to be defective in materials or workmanship. USG reserves the right to use similar, new, repaired, or remanufactured parts as part of the Standard Limited Warranty ("Limited Warranty") process. The cost of labor or administration is not included under this Limited Warranty.

2. Limited Warranty Limitations

This Limited Warranty is conditioned on proper use of SaniLED products and is voided if the products are used outside of their intended application or for the stated purpose or conditions for which they are designed. This Limited Warranty does not cover (a) defects or damage resulting from accident, misuse, exposure to liquid or moisture; (b) defects or damage resulting from touching the light emitting diodes; (c) ordinary wear and tear; (d) defects or damage resulting from damage, deterioration, or malfunction resulting from any improper or unreasonable use or maintenance, improper testing, service or adjustment not furnished or approved by USG UVC Sterilization Group (e) defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, earthquake, lightning, exposure to weather conditions, theft, or improper use of any electrical source; (f) any damage, deterioration, or malfunction resulting from any repairs attempted by anyone unauthorized by SaniLED to make such repairs; or (g) any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This Limited Warranty is void if the product is not purchased directly from USG UVC Sterilization Group or distributed through USG SaniLED authorized dealers. If you are unsure whether a reseller is an authorized SaniLED dealer, please call us at 1-888-763-9667 or contact us via the "Contact Us" link at www.uvcSaniLED.com

3. Remedies and Claim Procedures

To obtain a remedy under this Limited Warranty, you must contact either the authorized SaniLED dealer from whom you purchased this product or the USG office. To contact USG, please call 1-888-763-9667 or go to the "Contact Us" link at www.uvcSaniLED.com.

Claims made for defective products must be made within one (1) year from invoice date.

A. For replacement/repair service of an alleged defective product under this Limited Warranty, the purchaser must contact their approved SaniLED dealer or USG for a Return Material Authorization (RMA) number and provide a proof of purchase for the product. RMA numbers may be obtained by calling 1-888-763-9667 or send us an email by going to the "Contact Us" link on our website. You may also email us directly at office@USG-Sterilization.com

B. Once the RMA number is obtained, the alleged defective product shall be returned at the customer's expense directly to USG-Sterilization Group or the location designated by USG at the time the RMA is issued. The product must be returned within thirty (30) days of RMA issuance for the RMA to remain valid. All shipping boxes and packing slips must be marked with the valid RMA number.

C. If the product that is returned with the RMA is determined to be a defective product (at USG's determination with reasonable discretion), and covered by this Limited Warranty, USG will provide the remedy outlined in this Limited Warranty and any replacement product will be provided with standard shipping at USG's expense.

D. If the product that is returned with the RMA is not found to be defective by USG, then we will return the product to the customer at the customer's expense.

4. Exclusive Remedy THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES, AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCT OR PERFORMANCE. TO THE MAXIMUM EXTENT PERMITTED BY LAW, PLG SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

5. Limitation of Liability THE MAXIMUM LIABILITY OF STERILED UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE DEFECTIVE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, STERILED IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY. Some states, districts, or countries do not allow the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you.